

**GREAT EXPECTATIONS!****Preparing for leadership & management in neonatal nursing****Tuesday 19 March 2019****Rainbows Hospice, Lark Rise, Loughborough, LE11 2HS****08.30 to 16.30****P R O G R A M M E**

08.30	REGISTRATION & REFRESHMENTS
08.55	Welcome & Introduction Linda Hunn, Acting Director/Lead Nurse, EMNODN
09.00	A Career in Management Nicky Davey, Matron, CenTre Neonatal Transport
09.30	Resilience - Managing Expectations (your own and others) Speaker TBC
10.00	Resilience – Case study from NGH Wendy Copson, Matron for Child Health, Northampton General Hospital
10.30	REFRESHMENTS
11.00	Interview Skills and Presentation Techniques Anjali Sood, Practice Development Sister, University Hospitals of Leicester
11.30	Commissioning – What Does it Mean? Jude Bowler, Senior Service Specialist, NHS England
12.00	An Overview of Metrics, Quality & Risk Management Rachel Bower, Lead Nurse for Quality, Risk & Safety, Nottingham University Hospitals
12.30	LUNCH
13.15	Recruitment – Getting it Right Speaker TBC
13.45	Escalation Policies Speaker TBC
14.15	Transfers Sophie Stephenson, Educator, CenTre Neonatal Transport
14.45	REFRESHMENTS
15.00	HR Workshop – Difficult Conversations All
15.45	Role of the Neonatal Network Linda Hunn, Acting Director/Lead Nurse, EMNODN
16.15	Closing Comments Judith Foxon, Education & Project Lead, EMNODN
16.30	CLOSE